

Tender No. :

Date:



PART – A

TECHNICAL BID

APPOINTMENT OF VENDORS FOR PROVIDING VEHICLE TRACKING SERVICES (VTS) FOR OWNED / HIRED / RENTED VEHICLES USED BY FCI ROAD TRANSPORT CONTRACTORS DURING TRANSPORTATION OF FOODGRAINS BY ROAD

Amended as on 22.11.2019

Tender No.

Dated:

Disclaimer

The information contained in this Bid document or subsequently provided to Bidder, whether verbally or in documentary or any other form by or on behalf of the FCI or any of its employees or advisers, is provided to Bidder on the terms and conditions set out in this Bid document and such other terms and conditions subject to which such information is provided. This information is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The FCI accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

This Bid document is not an agreement. The purpose of this Bid document is to provide interested parties with information that may be useful to them in the formulation of their Proposals pursuant to this Bid document. This Bid document includes statements, which reflect various assumptions and assessments arrived at by the FCI in relation to the assignment. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This Bid document may not be appropriate for all persons, and it is not possible for the FCI, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses this Bid document. The assumptions, assessments, statements and information contained in this Bid document, may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations, do analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this Bid document and obtain independent advice from appropriate sources.

The FCI, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Bid document or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the Bid document and any assessment, assumption, statement or information contained therein or deemed to form part of this Bid document or arising in any way in this Selection Process.

FCI also accepts no liability of any nature whether resulting from negligence or otherwise however caused arising from reliance of any Bidder upon the statements contained in this Bid document.

FCI may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this Bid document.

The issue of this Bid document does not imply that the FCI is bound to select any Bidder or to appoint the Selected Bidder, as the case may be, for the assignment and the FCI reserves the right to reject all or any of the Proposals without assigning any reasons whatsoever.

The Bidder shall bear all its cost associated with or relating to preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses

associated with any demonstrations or presentations which may be required by the FCI, formation of consortium or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and the FCI shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the Selection Process.

General Manager (Region)

**NOT TRANSFERABLE
THE TENDER FORMAT IS ISSUED IN DUPLICATE
(ONE COPY SHALL BE RETAINED BY THE TENDERER)**

Receipt No..... Dated.....

Cost of Tender Document- Rs. 500/- plus taxes if any (Rupees(in words) only

**FOOD CORPORATION OF INDIA (FCI),
REGIONAL OFFICE _____**

**INVITATION TO TENDER AND INSTRUCTIONS TO TENDERERS FOR
APPOINTMENT OF VENDORS FOR PROVIDING SERVICES OF VEHICLE TRACKING
SYSTEM (VTS) FOR OWNED / HIRED / RENTED VEHICLES USED BY FCI
APPOINTED RTCs DURING ROAD TRANSPORT OF FOODGRAINS.**

BASIC INFORMATION OF TENDER:

TITLE	SOFTWARE/HARDWARE FOR VTS WEB
TENDER	PUBLIC
TENDER SCOPE	DOMESTIC
BID TYPE	TWO BIDS
EVALUATION CRITERIA	OVERALL L-1
TENDER DESCRIPTION	THIS TENDER IS INVITED FOR PROVIDING SERVICES OF VEHICLE TRACKING SYSTEM (VTS) FOR THE VEHICLES USED BY FCI APPOINTED RTC DURING ROAD TRANSPORT OF FOODGRAINS. THIS INCLUDES PROVIDING SERVERS (APPLICATION / DATABASE / WEB / SMS GATEWAY ETC.). VENDOR TO PROVIDE COMPLETE END TO END SOLUTION

The Bid Document and other detailed terms & conditions are available on the Food Corporation of India website **www.fci.gov.in** (for reference only) as well as at **https://eprocure.gov.in/eprocure/app** (for reference and online bidding).

Bidders are advised to follow the instructions provided in the 'Instructions to the Bidders for the e-submission of the bids online through the Central Public Procurement Portal (CPPP) for e-Procurement at <https://eprocure.gov.in/eprocure/app>'.

The last time and date for submission of the online Bids is ____ P.M. of _____ and Technical Bids will be opened online at _____ P.M. on the same day in the presence of the intending bidders/their authorized representatives who may wish to be present.

Bid Publish Date	Dd/mm/yyyy;
Bid document Download start date & time	Dd/mm/yyyy; hh:mm
Pre bid meeting Date& time	Dd/mm/yyyy; hh:mm
Bid Document Download End Date & Time	Dd/mm/yyyy; hh:mm
Bid Submission End Date & Time	Dd/mm/yyyy; hh:mm
Technical Bid Opening Date & Time	Dd/mm/yyyy; hh:mm

The prospective bidders are advised to refer to the CPPP website for any modification to the Bid Document and the bidders shall ensure that the Bid Documents submitted by them shall contain such modifications, failing which the bids shall be liable to be rejected.

The Bidder shall along with the Technical Bid deposit through RTGS / NEFT/ UPI/ ELECTRONIC MODE an amount Rs./- (Rupees only) towards Earnest Money and INR- (Rupees only), towards non-refundable cost of Tender Document. The proof of depositing EMD has to be uploaded with the technical bid.

Food Corporation of India reserves the right to cancel the Bid enquiry at any stage without assigning any reason and FCI will not be liable for any costs and consequences incurred by the intending Service Provider.

Conditional Bids will be summarily rejected and the EMDs of such Bidders shall be forfeited. There would be no negotiations.

The offers submitted would be governed by the Tender Document.

General Manager (Region)
FCI Regional Office....

Invitation to Tender

From:
The General Manager,
Food Corporation of India,

To

Dear Sir(s),

For and on behalf of the Food Corporation of India (hereinafter called the Corporation), the General Manager, Food Corporation of India (hereinafter called General Manager) invites tenders for appointment of vendors for **PROVIDING SERVICES OF VEHICLE TRACKING SYSTEM (VTS) FOR THE VEHICLES USED BY FCI APPOINTED RTCs DURING ROAD TRANSPORT OF FOODGRAINS FROM** various **foodgrain** depots of Dispatching region_____to various destinations of Recipient region_____ for a period of one year.

(Signature of General Manager)

GENERAL INFORMATION TO TENDERERS

VEHICLE TRACKING SYSTEM (VTS) FOR THE TRUCKS OWNED / HIRED / RENTED BY ROAD TRANSPORT CONTRACTORS (RTCs) USED FOR FOOD CORPORATION OF INDIA DURING ROAD TRANSPORT OF FOODGRAINS

Food Corporation of India (FCI) is a CPSE working under the Ministry of Consumer Affairs, Food and Public Distribution (MoCAF&PD), Government of India, and is primarily engaged in the procurement, storage and movement of foodgrains to ensure food security of the nation. FCI mainly procures Wheat, Paddy, Rice, and Pulses and undertakes movement of foodgrains from surplus to deficit states to ensure availability of adequate quantities of foodgrains across the nation. FCI also issues foodgrains to the respective State Government as per quantities allotted by the Government of India for issuance under National Food Security Act(NFSA) and Other Welfare Schemes of the Government of India. FCI intends to appoint service providers/vendors to provide Vehicle Tracking System (VTS) on 'TURN-KEY BASIS'(complete end to end solution) for the vehicles used by FCI appointed Road Transport Contractors during road transportation of foodgrains.

Place of operation will be the Depots /Mandis/Rail Heads ofregion to various destinations ofregion as per **Annexure-__**.

1. Object of the Contract

The Vendor shall provide TRIP BASIS Vehicle Tracking services (VTS) through installation, configuration and integration of Vehicle Mounted Unit(VMU) in the trucks hired / Rented / Owned by Road Transport Contractor appointed by Food Corporation of India for Movement of food grains from FCI owned / hired/ designated depots/ mandis/ railheads to various destinations as directed from time to time by the General Manager (Region) or an officer acting on his behalf, so as to track and monitor the movement of trucks **on real time basis**.

2. Brief description/scope of work/services

Vehicle Tracking system(VTS) will be a **complete end-to-end solution** to be provided by the vendor to monitor truck movement on real time basis which shall consist of the following arrangements:

- a. Installation / Commissioning of Vehicle Tracking Units in the trucks Owned / Hired / Rented by the Road Transport Contractor.
- b. Vendor to provide /commission all required Hardware / Software & shall be responsible for maintaining the system.
- c. Arrangement with the Network Service Provider
- d. Procurement and management of SIMs
- e. Creation and Integration of Geo-Fenced routes in consultation as per the requirements of FCI

- f. Training of FCI personnel to carry out the daily monitoring of the system at the dispatching and receiving locations *including staff of Control set up at Regional office once in a six month or as and when required by General Manager (Region)*. FCI foodgrain loading centers / controlling offices which are spread over.....Region andRegion should be able to access the system so as to monitor the movement of each truck round the clock from a particular loading point to a particular destination on real time basis.
- g. Liaisoning with the FCI location incharge for management of data and exception reports
- h. Auto generation of trip-wise uptime SLA report (Service Level Agreement) for releasing payment to the vendor.
- i. Liaisoning with the Transport Contractor so as to get the exact number and location of trucks to be fitted with the VMU so as to ensure smooth and timely movement of foodgrains from Depots /Mandis/Rail Heads of..... to **various Destinations as per Annexure-__**.
- j. The Tenderer must get themselves fully acquainted with the size, number and location of godowns vis-a-vis loading /unloading points before submission of the tender. The rates quoted by Tenderer shall be deemed to have been done after such acquaintance covering well the exigencies/risks involved in providing VTS services on real time basis. **Before bidding, the Tenderer must also get themselves acquainted with the conditions of route to be taken by the Road Transport Contractor during transportation of foodgrains/sugar etc.** Once the tender is submitted, the Tenderer shall be deemed to have fully acquainted himself with the route and he will not be entitled for any compensation/relaxation on failure of the VTS **to report diversion in Geotechnical route** on account of road blockade, diversions etc. on the route. However, the same has to be done in liaison with the Road Transport Contractor **and overall responsibility for smooth functioning of VTS shall lie with the vendor.**
- k. **Collection/ return of VTS units from the destinations for reuse if any by the vendor.**

3. Volume of work

- a. No definite volume of work to be performed can be guaranteed during the currency of the contract. However, some items for general information are given **in Annexure-__** to the tender. The particulars given in the **Annexure-__** are intended merely to give the Tenderer an idea of the approximate quantum of work / number and specifications required for the subject contract of VTS so as to help in making their own assessment for quoting the rates in accordance with the conditions of the Contract. It should be clearly understood that no guarantee is given that all the items of work /services as shown in the tender document will be required to be performed.
- b. The Contract, if any, which may arise from this tender shall be governed by the terms and conditions of the Contract as set out in the invitation/General Information to the Tenderer.

4. PRE QUALIFICATION CRITERIA (PQC) FOR SUPPLY AND INSTALLATION OF GPS BASED VEHICLE TRACKING SYSTEM (VTS)

Bidders shall meet all the Criteria given hereunder:

Technical: Applicants shall have experience of having successfully carried out and completed similar work during the last 5 years excluding financial year in which tender has been floated.

Tenderer should have executed in any of the immediate preceding five years the work of value:

(a) At least 25% of the estimated value of the contract to be awarded in one similar completed work order.

OR

(b) 50% of the estimated value of the contract to be awarded, in multiple completed work orders.

Note:

(1) The year for the purpose of experience will be taken as Financial Year (1st April to 31st March) excluding the financial year in which tender enquiry is floated. Thus the experience certificate should mention the Experience in Financial Year wise format.

(2) Similar work in above context means supply, installation, commissioning, maintenance and operation of GPS based Vehicle Tracking System (VTS) for Cargo/Consignments in any PSU or Govt/Private Sector in India.

5. Information and Documents required along with Application:

I.) Title & Postal address etc. of the firm

- a) Name, date of birth and address of the tenderer, email id & contact No.
- b) Composition of tenderer: (state whether the tenderer is a proprietorship concern, or registered partnership firm, or a company). The name of the proprietor, or all Partners, or, the Directors of the company, as applicable, should be given.
- c) Business in which the tenderer is employed together with particulars of the Head office and branches, if any, are located.
- d) Permanent Account Number (PAN) No. of the tenderer issued by Income Tax Department
- e) Part – A Technical bid with all its Annexures & Appendices.
- f) Attested copy of Registered Deed of Partnership/Memorandum and Articles of Association / By-laws/ Certificate of Registration etc. As applicable.
- g) Power of attorney of person signing the tender.
- h) Certificate of experience and details thereof.
- i) the bidder's application software and data should be hosted in data/cloud center in India.- Self declaration shall be provided by the bidder in company Letter head

- j) The bidder should be a technology solution provider having end to end solution for managing the entire scope of work.
- k) GST Registration No. of the vendor.

II.). Clause no. (4) (Technical)

- a) Copies of audited Annual Reports / Balance sheet & Profit & Loss Account for the last 3 financial years ending with March_____.

III.) Following documents are required to be submitted as proof of meeting pre-qualification criteria (Clause no. 4) (Technical)

- a) **Notarized** copy of original Work Order along with their completion certificate /proof of delivery. The work order and completion certificate/proof of delivery should mention the details of supplies carried out by the applicant so as to enable us to identify whether the applicant meets the technical criteria stipulated above or not.
- b) A letter by the owner/client (for whom the job has been executed) specifically stating that the system is working satisfactorily.

The applicant shall be in a position to produce the original documents towards copies submitted in respect of Clause no.4 (Technical), as & when required and asked to produce during the process of evaluation.

(6) Bids shall be submitted by:

- a) a single person/ entity/Private/Public Company
- b) Partnership firm
- c) an Indian arm of a foreign company.

(7) Scope of the job (VTS)

The scope of the job is to provide end to end Vehicle Tracking Solution(VTS) for food grain trucks from various locations of Dispatching depots to various recipient depots to be decided later by the General Manager (Region) or any officer acting on his behalf.

In order to provide tracking service, the Job includes the installation / maintenance of VTS devices in the trucks of RTCs, integration of Net-enabled maps (Dispatching and Recipient Destinations shall be provided by FCI) with VTS application, procurement & management of SIMs, arrangement with cellular network service provider to display the position of the trucks, management of exception reports, liasoning with the location incharges, RTCs of FCI, maintenance of required hardware and software, etc.

FCI uses trucks hired by the RTC for transport of food grains and these trucks are not dedicated and are changed frequently by the RTC, so, vendor has to coordinate with RTCs on day to day basis for smooth operation.

7.A REQUIREMENTS OF THE GPS DEVICE

7(A-1) The Vehicle Tracking System (VTS) should meet the following requirements:

1. The GPS device able to send the data such as Lat-Long, Date and time, Engine idling or off etc. at least every 30 minutes
2. The device should have own battery and should last for minimum of 10 days before recharge.
3. The device should be certified by relevant Indian authorities for the usage in India.
4. FCI will provide Multiple Device Charging station/s at each depot as per the volumes required
5. In case, the device fails to give Lat-Long when in transit there should be alert and vendor should arrange replacement immediately .

7(A-2) Nature of Contract :

1. On Completely Managed Service Basis
2. Service Fee payable on 'Pay per Trip' basis
3. Mandatory deployment of manpower on depots and FCI locations
4. One customer support Executive to manage operation and day to day activities for Regional Office of FCI.
5. Maintenance of licensed software (to be provided by the Vendor) and supporting VTS application for approx..... Trucks with facility to increase the number of Trucks upto in future. Minimum 90 days data log to be maintained on the server.
6. The performance of the web enabled overall system deployed for above work shall be such that when user moves from one page to another page, it should be instantaneous.
7. Tracking and tracing of a vehicle (food grain truck) on Real Time basis.
8. The location information of the vehicle to be obtained using Global Positioning System (GPS) with high accuracy.
9. The system should be able to work on a GPRS network, with option to fall back upon SMS messages wherever GPRS is not available. Configurable option for selecting SMS or GPRS should be available on the Vehicle Mounted Units (VMU) or software.
10. Location of a vehicle to be displayed on a Digitized Geographic Information System (GIS) Map.
11. Animated icons in different colours to represent vehicles. Loaded vehicles in motion on Geo-fenced route to be shown in "RED" and loaded truck stationed at despatch/destination a location in "Blue" and all others in "Black".
12. Display vehicle registration no. and other details like consignee, invoice no., date, quantity, speed etc on click of mouse over the vehicle icon.
13. The system should facilitate sending and receiving messages to the Vehicle Mounted Unit for Health check of the devices.
14. Device battery % display in software
15. SIMs procured for the above VTS Project by the vendor should be capable of

- performing in typical operating conditions including temperature variations and should be voice barred.
16. Vendor has the option to select Pan India service provider for GPS/GSM network or region/city-wise.
 17. Adequate security measures should be built into the database / application to prevent unauthorized access and data tampering.
 18. User should have the facility to retrieve vehicle location data by sending query on GPRS/SMS and receiving the location information in response within 05 minutes (max). Vendor to provide infrastructure for SMS gateway
 19. Net-enabled maps having appropriate license shall be provided by the vendor and plotting of landmarks / modifications if required, are to be carried out by the vendor itself.
 20. Application should geo-fence dispatch and receiving depots and should log events of truck entry and exit to these locations. The application should have provision to generate exception reports / alert in the following logical events:-
 - a. b. Stoppage beyond a stipulated time period
 - c. d. Trip time exceeding standard Trip Time which will be given by FCI
 21. Geo fencing of depots / mandies / rail heads to be done within provided radius
 22. The Geo fenced routes which need to be integrated into the Vendor's software application shall be verified by the General Manager.
 23. The Geo fenced route is to be shown in "Green" trace. The movement of the vehicle from dispatching depots / mandies / rail heads to recipient depots / mandies / rail heads is to be shown in "Red". The movement of the vehicle after unloading of food grains, allied materials etc. returning empty or with any other materials may not be required as the same may or may not be used by the Road Transport Contractor appointed by FCI back to the dispatching centers or any other center and therefore, the arrangements are required to be made by the vendor so that the devices may be collected at the recipient centers after confirmation of the same using the same online software system by the General Manager (Region) of the recipient Region or any officer acting on his behalf. The retrieved VTS device can be reused after necessary re-configurations and due modifications in the routes, software etc. so that the same should not be reflected in the tracking system as being done at the time of upward (original movement done as per the directions of FCI) movement done previously.
 24. The system shall provide log of administrative actions (user creation / modification /deletion) and log of user logins / duration etc.
 25. Data entry screens for entering Truck Details, Trip Data viz. Truck No., Destination, Qty etc.
 26. The hardware/software / database design shall be scalable and will support existing and newly added vehicles as and when required.
 27. User (administrator) interface to add, modify, delete vehicles and locations and their details in the database. Application should be able to provide role based menu for different users.
 28. System generated Exception Reports for deviation in Route & any other e to be sent to the location in charges on a daily basis through email.
 29. System should be able to provide MIS on trip times to each destination like minimum, maximum and average trip times.
 30. Vendor should also provide evidence that the system / services offered is also having disaster recovery site of the complete system at another geographical location.
 31. The bidders should have **ARAI /ICAT/any other Agency affiliated/recognized by Govt. of India for the purpose of Vehicle Tracking System** certification for the hardware for Electro Magnetic Interference (EMI) / Electro Magnetic Compliance (EMC). Proof to be submitted at the time of uploading the documents online.

32. System should auto generate monthly uptime percentage of devices as per our requirement (as per SLA for uptime). It should be inter active to facilitate necessary comments by the Location in charge / Officer on daily basis.

7(B-1). The Vehicle Tracking System shall provide for the following:

- i). Alarm / Alert on based on pre-defined conditions
- ii). Health check functions of the VMU
- iii). Velocity and direction monitoring
- iv). Graphically display the vehicle position on a digitized map with different levels of zoom.

V). Fleet Management Master Database shall contain the following fields :

- Vehicle Reg. No.
- Transporter's Name
- Capacity (MT)
- Model
- Commodity
- Calibration due date

Note: Final list of fields to be maintained in database will be finalized with the successful vendor.

vi). Performance Monitoring Reports of trucks on the following parameters:

- No. of Trips
- Quantity Delivered (MT)
- Distance Covered (KM)
- No. of Work days etc.
- Average distance (KM) per trip
- Average Trip Time
- Total Distance Travelled
- Total No. of Trips
- Route Report
- Route Violation
- Uptime of the devices – day-wise/month-wise/location-wise

vii). SMS Alerts for Route Deviation / Unauthorized stoppage/combination of both

viii). Auto generated letters for exception alerts

ix). Following data will be fed by FCI in the software to be provided by the vendor and simultaneously linked to IISFM and Depot Online System of FCI and also incorporated in the VTS application:

- Destination
- Commodity
- Quantity of each product
- Date
- Time
- Invoice No

- x). Should facilitate GPRS data communication (e.g. every 3 minutes configurable) between VMU and web server. In case of non-availability of GPRS connectivity, data transfer will be through SMS every 10 minutes (configurable).
- xi). Configurable Vehicle ID.
- xii). Message on Halt for Configurable Halt duration.
- xiii). Start message on start.
- xiv). Alert to be given if the device is moved from its installed position in the food grain Truck.

Note: Vendor may use any appropriate technology for the same. The series of base station(s) that receive the location information from the food grain Trucks, if required by FCI, will be connected with this IISFM and Depot Online System of FCI through main server of the service provider without any extra cost to FCI.

7(B-2).. Monitoring a Trip

During monitoring a trip, following would be available:

- Live tracking on a map
- List of instant SMS given below
- List of alerts generated and available as a report

List of instant SMS/email alerts:-

Application should be capable of giving instant SMS upon following events.

- SMS/email is received when vehicle deviates from its predefined route.
- SMS/email is received when the trip starts / ends
- SMS/email is received when the driver presses the panic button
- SMS/email for stoppage of a predefined duration
- SMS/email for a combination of two events as defined above.

Note: Software should be capable of specifying a different set of mobile numbers for each type of alerts & sending alert to different mobile numbers based on type of alerts. The above alerts should/can also be viewed in reports.

7(B-3). Reports

These reports are used in the VMS system for tracking. They are as follows:

Vehicle Tracking

Live tracking on map

This report should display all the vehicles with their current movement status. The vehicle i.e. currently in transit can be tracked on the map.

The zoom feature should be available up to 10 levels. The original path along with its geo-fence and actual path to be displayed.

Replay Tracking

Any old trip upto a maximum of 90 days is to be replayed in this report. The original path along with its geo-fence and actual path taken by the vehicle will be displayed. Replay tracking window to also display Start time, End time, Max. Speed, Avg. Speed, Distance travelled, Total time.

Vehicle Movement

Vehicle Current performance

This report to display average speed, maximum speed, distance covered by the vehicle along-with vehicle details for a date range.

Transit and Stop report

This report to display the start time, stop time, status e.g. stopped or moving and location for the journey.

Trip Summary

This report gives the summary of the trips made by the vehicle in a date range displaying the start and end time, distance and the total time of the trip.

Vehicle Trip Report

This report gives the location of the vehicle on the map at the specified time given by the user. Can be used to locate the vehicle during any particular date/time

No. of Trips

This gives the total number of trips taken by the vehicle in the specified time

Date wise vehicle Deviation reports

Vehicle wise Deviation reports

7(B-4). Upon implementation, FCI may ask for additional reports over & above available in the software & listed here as part of requirements, if required vendor to develop additional reports to the satisfaction of FCI without any extra costs. However, number of additional reports to be developed will be reasonable.

(8). Hierarchy of the System;

Administrator of Regional Office can create logins for Distt Office/ Depot/Rail Head in-charges/Mandi in-charges and if required, for higher Offices for monitoring and generating reports.

Administrator of Distt Office will be responsible for adding/updating/deleting master data related to Distt/Depot/Mandi/Rail head etc.

Higher administrator, if created can also play role of administrator for above mentioned logins.

Depot/Rail Head/ Mandi etc

User created by Higher Admin will be administrator for Depot/Rail Head/ Mandi etc. logins for particular depot/ Rail Head/ Mandi etc.

Will plan trip and decide waypoints during the trip.

Will monitor trip under his roles

Will be able to view Vehicle details.

Will be able to track vehicle during journey

Will be able to view reports

Will be able to respond for queries regarding the position of food grain trucks on real time basis over a mobile application

8.1 Rights Module: Users will have different rights defined to them for Add/Update/Delete/View

(9). Specific Requirements

9.1 Security:

Password-protected access roles such as database administrator, operator, engineer, manager etc would be provided. Each user role will have a different level of accessibility to the forms/reports of the software.

9.2 Reliability, Availability, maintainability:

The system should work 24 X 7 without any malfunctioning with 99.5% uptime.

9.3 User Documentation:

The online user Help File will be provided to the user. This Help File will provide details about how to use the system, including the registration details.

9.4. Default Page :

The following information should be available on the default page according to the User level;

- Total no of trucks fitted with VTS along-with truck details on any given day.
- Total no of trucks visible on a Depot level/Distt level / Regional level on any given day
- Total no of trucks available during past 1-3 hours (configurable)
- Total no of trucks alongwith truck details, loaded on any given day

(10). Calculation of SLA :

- The uptime based calculation as mentioned in the tender should be auto generated by the system
- The application should have interactive mode for enabling the locations to select the reasons for non-visibility of trucks on any given day.
- The system should provide the inputs to ERP(enterprise resource planning) for monthly deduction based on the uptime and accordingly generate the monthly payable voucher to the vendor.

(11). TECHNICAL requirements:

a. Application Performance

- i. Time taken for Login and display of starting page of the application, should be less than 10 seconds. All subsequent Pages should load in less than 5 Seconds.
- ii. Any query / report response times exceeding performance timelines as suggested, above should be clearly indicated to the end user with a Progress Bar / animated image to avoid re-submit.
- iii. In case the response exceeds the expected response time, Time Out Message should be displayed for the end user and a qualified log entry should be created for administrator.

b. Backup, Archival & Purging

- i. Backup and restoration procedures, full or part, must be provided. Application should also have facility to Archive, restore and purge past data for any specified period, to facilitate purging of old data.
- ii. Access to the servers/applications for maintenance shall be allowed locally from Corporation's network with prior approval from concerned authority of Regional office.
- iii. The logs should be captured with adequate level of detail required for later analysis, while balancing the need to not adversely affect performance.
- iv. All user account management activity should be logged.
- v. Every access control related events should be logged.
- vi. Changes to application configuration settings should be tracked.
- vii. Logs should be generated in standard formats so that the same can be analysed using popular log analyser tools.
- viii. All master information required in the application should be obtained from concerned FCI Area Manager. Some of the relevant masters for VTS application could be Employee Master, Customer master, location master, Foodgrain Truck master etc.

(12) Documentation and training:

12.1 Vendor must provide role based training and hand-holding to Users/System Administrators/ Application Administrator for –

- a) Handing over application versions to FCI Officials.
- b) Installation / updation

12.2 Vendor must provide training aids like manuals, Trouble Shooting Guide, presentations, exercises specific to each of the above groups and provide softcopy of the above.

(13). VTS Hardware:

13.1 All Hardware system to be installed in the food grain trucks shall be the property of the VTS vendor and hence, the same shall be used for all FCI purposes only on per trip basis and payments shall also be made accordingly on trip basis.

13.2 After the delivery of food grain trucks to the destinations, it shall be the responsibility of the vendor to collect the same after fulfilling all the formalities at the destination i.e. clearance from the in-charges at and no amount shall be paid separately for the same by FCI.

13.3 However, all the hardware systems used in the food grain trucks can be used again after deciding locations for road movement and getting details of trucks supplied by the Road Transport Contractor appointed. Since, the trucks to be used by Road Transport Contractor are known only at the date and time of loading of food grains and allied materials etc., it shall be the responsibility of the vendor to get the details of road movement and details of trucks to be used from the Road Transport Contractor beforehand so that the hardware could be installed, configured and integrated in the trucks before loading of food grains.

(14). OTHER TECHNICAL CONDITIONS:

1. Vendor has to provide end to end solution for our VTS application on turn key basis where Vendor will be responsible for maintaining uptime of the devices at the required level on the basis which the payments shall be released.

2. The responsibility of the Vendor shall include;

installation of the devices on all the Trucks plying at various locations

Maintenance of the devices on regular basis. Repair/replacement of the same whenever required

Procurement and management of SIMs

Geo-fencing of routes and marking of additional way points wherever required

Providing application software, customization and maintenance of the same

Web hosting at FCI premises including Disaster Recovery (DR) site

Data Management and Liaising with the location in-charges for effective management of Exception reports

Training at locations / offices as required & as mentioned in the tender

3. Whenever space is available, FCI may permit the vendor to store their material.

4. Vendor may procure SIMs from different network service providers for different locations at their own discretion. However SIMs are to be procured in the name of the vendor.

5. The successful vendor shall conduct a System Requirement Study (SRS) and submit the SRS document to FCI. Software development / customization work and installation shall start only after approval of the SRS document by FCI. The vendor shall also provide hardware design details in the SRS document.

6. During the service contract period, vendor is required to take care of all the data management for monitoring the performance of the system. All reports shall also be generated and delivered electronically to designated persons by the vendor during the above period. Vendor shall provide 24*7 web support to users with a provision of web / email complaint logging and response as well as Toll free number for customer service complaints.

7. At the end of contract, VTS vendor will have to carry out a smooth hand over to any other VTS vendor, with whom FCI enters into a new contract if so required, to enable FCI & Road Transport Contractors to continue to use the VMU provided by the new vendor in the next VTS service contract. VTS vendor must do all necessary activities required to achieve this such as change / upgrade firmware / software or providing APIs, handover spares, etc to ensure this the last 3 months payments at the end of contract will be withheld by FCI and shall be paid after completing the above activity.

8. There would be no other charges payable. Therefore, for proper functioning of VMU if any process or activities not mentioned above but would be required, will be considered as included by the vendor.

9. Creation of Log in IDs for all users decided by FCI

10. Above details are indicative and VTS application will have to be customized and interfaced to other applications based on FCI needs. Vendor should size the servers to achieve the performance levels desired and mentioned elsewhere in this document. Servers & storage should be sized to keep at least one year's data online.

(15). SPECIAL PAYMENT TERMS:

Vendor shall Provide complete tracking service and training of crew and location officers on the VTS devices installed on the Trucks with live tracking of Trucks on real time basis. No upfront payments shall be made to the vendor. Payment shall be made trip-wise on the basis of uptime performance of the devices on monthly basis.

Damage/loss of device

In case it is established that the Damage/Loss to VMUs is attributed to Truck Crew due to tampering or accidents, then the cost of such replacements shall be on FCI account at mutually acceptable rates. FCI will recover this cost from transporter.

Bidders to provide an indicative rate (not to be included in Price bid for evaluation) for replacement of the VMU in case of physical loss/damage which can be attributed to Transporter / TT crew as under:

Sn. Make Price Per unit in Rs.

1.

2.

(16). MONTHLY UPTIME OF DEVICES :

I. Definition: The uptime is defined as availability of "time, location, speed, ignition status, movement status," data.

II. Payment shall be released as per the below slab system:

Uptime of devices Payment

>95% 100%

>85 <=95% 80%

>75 <=85% 50%

<=75% NIL

For calculation, above will be rounded off to two digits after decimal point.

III. Uptime of devices shall be calculated is given by the formula "X/Y"

'X' is the actual number of prompts during the trip of the device as defined 4 below

'Y' is the total number of prompts of the device which should be generated throughout the month as defined in 5 below.

Following Data is considered for calculating the uptime: Data sampling & uptime will be done at 3 minutes interval. Data refreshment is done automatically at 3 minute interval. Sleep mode is activated after nil movement for minimum 30 minutes. Health check of devices done at every 30 minutes interval during sleep mode.

Example

Trip time - 8 hours

Data updation interval - Three minute

Actual no of prompts received – 130

Total sleep time 60 minutes(1 hr) – No of prompts during sleep period(Health check) =2

Visibility = $130 + (60/3) - 2 / (8) * 20 = 92.5\%$

Vendor shall be paid 80% of his monthly installment.

IV. Actual number of prompts of a device is defined as total number of instances in a month when the information given in clause no 1 is received from the device. Prompts received only during the active trip time (*loaded vehicle moving from supply location to destination*) will be taken into consideration.

V. The total number of prompts during a trip is calculated based on the number of prompts which should be ideally generated considering data updation at an interval of three minute. Since sleep mode is activated in the device after 30 minutes of idling, no prompts will be received if vehicle does not show any movement beyond that time, except health packet .System will add number of prompt receivable during sleep time automatically to the Actual no. of prompts received ,while calculating uptime ratio.

VI. Uptime formula is based on one (1) data packet from the Device: Uptime calculation shall not include the following (and packets lost due to these events shall be added to the packets actually received):

- a. Engine off (vehicle idle time information will be available from the standard idle time reports),
- b. Vehicle in maintenance,
- c. Device Installation/De-installation as required by FCI,
- d. Message count losses due to Device theft from the vehicle or accident of the vehicle, and
- e. Damage caused by force of nature, external causes, or act of any third party.

VII. Deviations of downtime calculation: Downtime due to device damage shall be counted against the Uptime. However, if the vendor can show that these down time are attributed to Transporter, price adjustment accordingly shall be suspended until a resolution has been reached between the parties.

VIII. Vendor shall provide a trip wise report on Uptime computation based on definition in item 6 above, i.e. for all Devices installed. Furthermore and for information purposes, vendor will provide a report for all Devices installed for FCI. Should a particular Transporter experience uptimes of 75% or less for a particular food grain trucks, vendor shall deliver a detailed report within 7 business days detailing all causes. Any issues related to the performance of the Devices shall be rectified during the course of the month by the vendor.

IX. The monthly uptime details (trip wise) will be made be electronically available to FCI. FCI may audit or have audited Vendor's Uptime calculation, at their cost, within 90 days after the date Vendor submits the corresponding report.

X. The tracking history and reports will be available for 90 days (online) and further data will be archived for a period of 90 days.

XI. Exclusions for calculation of 'X' (as referred in formula at point No. III above)

(a) Damage of the device due to Transporter's fault (to be proved by the Vendor as per point no XII below) & Device missing / theft, will not be considered as vendor's liability and hence credit will be given to the vendor for the same.

(b) Other causes like vehicles meeting with accidents, Police cases, Suspension/Blacklisting, will not be considered as vendor's liability.

XII. Administration of finalizing the percentage visibility: System to have online module for certifying the cause of visibility loss. If a particular Truck is not visible (visibility of 10% or below will be considered as no visibility) in spite of being loaded on any given day, Depot In-Charge of will be required to certify the following cause

(a) Accidents if any

(b) Police case / seizure

Depot In-Charge also required to certify any suspension /blacklisting of food grain Trucks & advise regarding continuing with the subscription.

XIII. Implications of clause XI & XII above:

In case XII (a) is chosen, the vendor will be given full credit for the day & further till the day Truck is again loaded / subscription is valid.

For XII (b), Vendor will be given full credit for the day & also till such time Truck is again loaded / subscription is valid.

For cases of suspension / Blacklisting of Truck, vendor will be given full credit till the time subscription is valid. For cases of Device missing or damaged, vendor will not be given credit unless he conclusively proves the same within 7 working days. In this case onus will be on vendor to prove the same.

XIV. In case of damage / non-working of device, the same needs to be rectified / replaced immediately, failing which the credit for uptime of the devices shall not be passed on to the vendor.

(17) Service Level Agreement

Vendor shall provide the following to FCI for the term of the Agreement:

1. Service:

1.1. A turnkey solution in a fully outsourced software as a service model to meet FCI needs, including delivery of Devices, hardware and software service interface, reporting, wireless data, map support and proactive Customer support for using the Service during the entire contract period. The Service aims to provide visibility of the vehicles in which the Devices are fixed and to provide carrier productivity enhancement tools to the FCI. Any software, hardware, operation, network or service component that is required for the development, implementation, operation and sustenance of the Service will be part of the scope of work.

2. Service Level: Regarding the Services are provided to FCI, there is no guarantee of minimum numbers of trucks and therefore, assessment should be made on the basis of data related to road movement resorted to by FCI in the recent past which can be collected from the Regional Office of the dispatching centres. The Service Levels will be determined taking into consideration all Services provided under this Agreement and similar contracts with FCI.

2.1. Vendor shall provide an Uptime (as defined in this tender document) of at least 75% for the trips of VMU integrated trucks.

3. Vendor will provide 24X7 Customer support through its owned or hired fully functional Call Center. The support center provides a technical help desk, staffed by skilled bi-lingual (English & Hindi) technical support representatives. The helpdesk incorporates a call management system and "a known problems/solutions" database available online. Any call made by the Transporter, including reliability issues with reports and data, should be promptly resolved by the vendor without any unreasonable delay.

4. Vendor will provide training to the Transporter, for a period of one half day and within two weeks after the majority of the Devices for the Transporter have been installed. Vendor will also provide a User manual.

5. Pricing FCI shall pay to the vendor, the trip wise payment on monthly basis as finalized through Tender Process & as spelt out in Tender Terms & Conditions

6. Clarifications:

6.1. Prospective bidders/ vendors are encouraged to seek clarifications before bidding/tendering so that there is a proper understanding of the contract, the Services which are to be provided and is expected from the Vendor and in order to address any issues which are not covered adequately under the tender terms.

6.2. A failure to properly understand the scope of work may entail substantial losses and risks to the prospective tenderers and they are advised to take particular note of the same.

7. Liabilities:

Neither party shall be to the other or to any third party for any consequential, punitive, indirect, special or exemplary damages or losses, howsoever caused and whether under the principles of strict liability, equity or any other principle of law. The maximum liability of either party under this Contract under a claim for damages shall not exceed the total value all Devices fixed and installed by the Vendor on the vehicles of FCI or its transporters.

8. Modifications: If during the course of contract, certain issues arise which were not contemplated by the parties (for resolution) then both parties shall mutually discuss the said issues in good faith with a view to resolve the same.

(18). Earnest Money

(i) Each tender must be accompanied by an Earnest Money amounting Rs (Rupees) which must be submitted electronically through NEFT/RTGS/other electronic means by the tenderers for which concerned FCI, RO will provide its Bank account no. & concerned Branch of the bank where the account is held. In case of NEFT/RTGS/other electronic means the tenderer has to indicate transaction no. (UTR No.) of such payments appropriately in the Bid. The Tenderer shall be permitted to bid on the express condition that in case he resiles, or modifies his offer, or terms & conditions thereof, after submitting his tender, for any reason whatsoever during the tender process, or any of the information furnished by him/her is found to be incorrect or false, the Earnest Money Deposited by him shall stand forfeited, without prejudice to

any other rights and remedies of the Corporation under the Contract and Law, and the Tenderer will be liable for any loss suffered by the Corporation on account of its withdrawal/modification etc. besides forfeiture of EMD. He will also be debarred from participating in any other Tender Enquiry with FCI for a period of five years.

(ii) The Earnest Money will be returned to all unsuccessful tenderers within a period of 15 days from the date of disqualification in the case of all Tenderers whose Technical Bids are disqualified, and within a period of 30 days from the date of issue of the acceptance letter in the case of all other Tenderers and to a successful Tenderer, after he has furnished the Security Deposit, if he does not desire the same to be adjusted towards the Security Deposit. No interest shall be payable on Earnest Money, in any case.

(iii) The amount of Rs. 500/-only inclusive of taxes, has to be paid by tenderer electronically towards tender document fee as done in case of EMD and the deposit of tender document fee will have to be done alongwith EMD.

(iv) MSEs registered with the prescribed agencies are exempted from payment of EMD and cost of tender and should enclose the proof of their being registered with agencies mentioned in the tender document. Their registration should be valid as on last date of submission of tender and they should also mention the terminal validity of their Registration, failing which their offer shall not be considered for benefits detailed in MSE Notification of Govt. of India dated 23.3.2012 or any other notification issued thereafter.

(v) The Startups are exempted from the payment of Earnest Money Deposit (EMD) on submission of proof of their being registered with the agencies prescribed by Govt. of India.

(19). Security Deposit

(i) The successful Tenderer shall furnish, within fifteen working days of acceptance of his tender, a Security Deposit for the due performance of his obligations under the contract. A sum equivalent to 5% of the value of the Contract shall be submitted electronically through NEFT/RTGS/Other electronic means in favour of the General Manager, Food Corporation of India.

(ii) In case of failure of tenderer to furnish Security Deposit as stipulated in clause (i) above within 15 working days of acceptance of his tender, further extension of 15 working days can be given subject to levy of penalty @ 1% of the whole amount of the Security Deposit and another 15 working days with levy of penalty @ 2% on the whole amount of the Security Deposit by GM(R).

(iii) In the event of the Tenderer's failure, after the communication of acceptance of the tender by the Corporation, to furnish the requisite Security Deposit by the due date including extension period, his Contract shall be summarily terminated besides forfeiture of the Earnest Money and the Corporation shall proceed for appointment of another contractor. Any losses or damages arising out of and incurred by the Corporation by such conduct of the contractor will be recovered from the contractor, without prejudice to any other rights and remedies of the Corporation under the Contract and Law. The contractor will also be debarred from participating in any future

tenders of the Corporation for a period of five years. After the completion of prescribed period of five years, the party may be allowed to participate in the future tenders of FCI provided all the recoveries/ dues have been effected by the Corporation and there is no dispute pending with the contractor/party.

(iv) The security deposit will be refunded to the bidder on due and satisfactory performance of the services and on completion of obligations by the Service Providers under the terms of contract and submission of clear "No Dues Certificates" by the concerned Area Managers, FCI, District office subject to such deductions from the security as may be necessary for making up the Corporation's claim against Service Provider. No interest is payable on the amount of security deposit lying with FCI in any form under the contract. The decision of the General Manager, Region, FCI as to the amount determined for deduction from the security deposit will be final and binding on the Service Provider.

(v) The General Manager shall have the right to forfeit the entire or part of the amount of security deposit lodged by the contractors or to appropriate the security deposit or any part, thereof in or towards the satisfaction of any sum due to be claimed for any damages, losses charges, expenses or costs that may be suffered or incurred by the Corporation. The decision of General Manager (Region) in respect of such losses, damages, charges, costs or expenses shall be final and binding on the contractors.

(vi) Whenever the Security Deposit falls short of the specified amount, the Contractor shall make good the deficit so that the total amount of Security Deposit shall not at any time be less than specified amount.

(vii) If the successful tenderer had previously held any contract and furnished security deposit, the same shall not be adjusted against this tender and a fresh security deposit will be required to be furnished.

20. Signing of Tender:

(i) Person(s) signing the tender shall state in what capacity he is, or they are signing the tender, e.g., as sole proprietor of the firm, or as a Secretary/Manager/Director etc., of a Limited Company. In case of Partnership firm, the names of all partners should be disclosed and the tender shall be signed by all the partners or their duly constituted attorney, having authority to bind all the partners in all matters pertaining to the contract. The original or an attested copy, of the partnership deed should be furnished along with the tender. In case of limited company, the names of all the Directors shall be mentioned, and a copy of the Resolution passed by the Company authorizing the person signing the tender to do so on behalf of the company shall be attached to the tender along with a copy of the Memorandum and Articles of Association of the Company.

(ii) The person signing the tender, or any documents forming part of the tender, on behalf of another, or on behalf of a firm shall be responsible to produce a proper power of attorney duly executed in his favour, stating that he has authority to bind such other person, or the firm, as the case may be, in all matters, pertaining to the Contract. If the person so signing the tender fails to produce the said Power of Attorney his tender shall be summarily rejected without prejudice to any other right of the Corporation under the law.

(iii) The Power of Attorney should be signed by all the partners in the case of a partnership concern, by the proprietor in the case of proprietary concern, and by the person who by his signature can bind the company in the case of a limited company. The entire tender document must also be signed on each page by the authorized person.

21. Submission of Tender

The tender shall be submitted online in two parts, viz., technical bid and price bid.

- (a) All supporting documents except tender document have to be scanned and uploaded in Technical Bid. Price Bid as per Appendix - _____ provided in Part-B, has to be scanned, encrypted and uploaded at the requisite places in the e-Procurement system.
- (b) The **Technical Bid shall include the following:**
 - (i) All the Annexures & Appendices of MTF duly signed on each page by the Tenderer should be scanned and uploaded in e-Procurement portal.
 - (ii) Earnest Money Deposit details alongwith receipt if any.
 - (iii) List of Scanned copy of documents attached as per the format in **Appendix _____**, duly signed by the Tenderer.
- (c) Tender which do not comply with these instructions shall be summarily rejected.
- (d) Tenders should be uploaded/submitted through e-procurement at <https://eprocure.gov.in/eprocure/app>. Manual bids/Hard copy of the tender documents will not be accepted. **However the successful tenderer will have to submit the original hard copy of MTF duly signed on each page of MTF alongwith Annexures/Appendices duly attested on or before the date & time stipulated by FCI, failing which the EMD furnished by the Bidder is liable to be forfeited and further that the award of contract through the letter of acceptance will be issued to the successful tenderer only after he fulfills this requirement.**
- (e) The supporting documents shall be scanned and uploaded by Tenderer clearly, neatly and accurately in readable format. Any alteration, erasures or overwriting on the supporting documents should be duly initiated by the authorized signatory.
- (f) Tenders not accompanied by all the Schedules/Annexures intact and duly filled in and signed may be ignored.
- (g) It should be clearly understood by the Tenderer that no opportunity shall be given to them to alter, modify or with-draw any offer at any stage after submission of the tender.
- (h) Any attempt by tenderer to change the format of any of the supporting documents of the MTF while uploading or any attempt to tinker with the software of the portal will render his tender liable for cancellation and his subsequent blacklisting.

22. Opening of tenders

The Technical Bid will be opened online first, in the Office/Offices of the Food Corporation of India, at the fixed time and the date indicated in the NIT. The Tenderer will be at liberty to be present either in person or through an authorized representative at the time of opening of the Technical Bid with the Bid Acknowledgement Receipt or they can view the bid opening event online at their remote end. Price Bids of only those tenderers shall be opened whose technical bids qualify, at a time and place of which notice will be given. The Tenderer technically qualified will be at liberty to be present either in person or through an authorized representative at the time of opening of the Price Bids with the Bid Acknowledgement Receipt or they can view the bid opening event online at their remote end.

23. Corrupt practices

Any bribe, commission, or advantage offered or promised by or on behalf of the Tenderer to any officer or official of the Corporation shall (in addition to any criminal liability which the Tenderer may incur) debar his tender/bid from being considered. Canvassing on the part of, or on behalf of, the Tenderer will also make his tender liable to rejection.

24. Food Corporation of India reserves the right to reject any or all the tenders without assigning any reason and does not bind it-self to accept the lowest or any tender. The successful Tenderer will be intimated of the acceptance of his tender by a letter/telegram/fax/email.

25. In case of any clear indication of cartelization, the Corporation shall reject the tender(s), and forfeit the EMD.

26. If the information given by the Tenderer in the Tender Document and its Annexures & Appendices is found to be false/incorrect at any stage, Food Corporation of India shall have the right to disqualify/summarily terminate the contract, without prejudice to any other rights that the Corporation may have under the Contract and law.

27. 'Terms for Micro & Small Enterprises'

- (I). Tender document cost will not be charged from Micro & Small enterprises (MSEs).
- (II). MSEs registered with the agencies for the item/s tendered will be exempted from payment of Earnest Money Deposit(EMD).
- (III). MSEs who are interested in availing themselves of these benefits and preferential treatment, will enclose with their offer, the proof of their being registered for goods produced and services rendered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
 - (i) District Industries Centers
 - (ii) Khadi and Village Industries Commission

- (iii) Khadi and Village Industries Board
 - (iv) Coir Board.
 - (v) National Small Industries Corporation
 - (vi) Directorate of Handicraft and Handloom
 - (vii) Any other body specified by Ministry of MSME.
- (IV). The MSEs must also indicate the terminal validity date of their registration which should be valid as on last date of submission of tender. MSEs seeking exemption and benefits should enclose a attested / self-certified copy of valid registration certificate, giving details such as validity, stores / services etc. failing which they run the risk of their bid being passed over as ineligible for the benefits applicable to MSEs.
- (V). The benefits as stated above to MSE, shall be available for goods/services produced and provided by MSMEs for which they are registered.
- (VI). In case the MSE does not fulfill the criteria at Sr. No III, IV and V above, such offers will not be considered for benefits detailed in MSE notification of Government of India dated 23.03.12 and any other notification issued thereafter.
- (a) Bidder must upload scanned copies of above referred documents in support of their eligibility of bid. In the event of any document found fabricated / forged / tampered / altered / manipulated during verification, then the EMD of the bidder shall be liable to be forfeited and he / they himself / themselves would disqualify for future participation in the tenders of Food Corporation of India works for the next 05 (Five) years.
 - (b) The tenders are to be submitted in two parts, Part-I containing Technical Specifications and Part-II containing financial offer (Part-I & Part-II) i.e. Technical Bid and Price bid through e-tender process only.”

28. Disqualification Conditions

- (I) Tenderers who have been blacklisted or otherwise debarred by FCI or any department of Central or State Government or any other Public Sector Undertaking will be ineligible during the period of such blacklisting or for a period of 5 years from the date of blacklisting/debarment, whichever is earlier.
- (II) Any Tenderer whose contract with the Food Corporation of India, or any department of Central or State Government or any other Public Sector Undertaking has been terminated before the expiry of the contract period at any point of time during last five years, will be ineligible.
- (III) Tenderer whose Earnest Money Deposit and/or Security Deposit has been forfeited by Food Corporation of India or any department of Central or State Government or any other Public Sector Undertaking, during the last five years, will be ineligible.
- (IV) If the proprietor /any of the partners of the Tenderer firm/any of the Director of the Tenderer company have been, at any time, convicted by a court of an offence and sentenced to imprisonment for a period of three years or more, such Tenderer will be ineligible.

(V) While considering ineligibility arising out of any of the above clauses, incurring of any such disqualification in any capacity whatsoever (even as a proprietor, partner in another firm, or as director of a company etc.) will render the Tenderer disqualified.

(VI) A Hindu Undivided Family (either as a proprietor or partner of a firm) shall not be entitled to apply for tender. Any tender submitted in the capacity of Hindu Undivided Family (either as a proprietor or partner of a firm) shall be summarily rejected.

General Manager (Region)
Food Corporation of India

TERMS AND CONDITIONS GOVERNING CONTRACT FOR "APPOINTMENT OF VENDORS FOR PROVIDING SERVICES OF VEHICLE TRACKING SYSTEM (VTS) FOR THE VEHICLES USED BY FCI APPOINTED RTCs DURING ROAD TRANSPORT OF FOODGRAINS ETC."

I. Definitions

- (i) The term "Contract" shall mean and include the Invitation to Tender incorporating also the instructions to Tenderer, the Tender, its Annexures, Appendices, Acceptance of tender and such General and Special conditions as may be added to it.
- (ii) The term "Contractor" shall mean and include the person(s), Firm or Company with whom the contract has been placed including their heirs, executors, administrators and successors and the permitted assignees as the case may be.
- (iii) The term "Contract Rates" shall mean the rates of payment accepted by the General Manager for and on behalf of the Food Corporation of India.
- (iv) The term "Corporation" and the "Food Corporation", wherever they occur, shall mean the Food Corporation of India established under the Food Corporations Act, 1964, and will include its Managing Director/Secretary, and its successor(s).
- (v) The term "General Manager" shall mean General Manager of Food Corporation of India under whose administrative jurisdiction, Depots/ Mandis/Rail heads to which the contract relates fall. The term "General Manager" shall also include the Area Manager and every other officer authorized for the time being to execute contracts on behalf of the Food Corporation of India.
- (vi) The term "Godowns" shall mean the Food Corporation Depots/ Godowns/Mandis belonging to or in occupation of the Corporation at any time and shall also mean and include open platform/plinth built or constructed for storage of Foodgrains inside or outside the owned/hired depot premises.
- (vii) The term "Foodgrains" shall mean and include any item of foodgrains dealt by Food Corporation Of India including sugar.
- (viii) The term "Services" shall mean performance of any of the items of work enumerated in the tender document or as may be indicated by the General Manager or an officer acting on his behalf.
- (ix) The term "Trucks" wherever mentioned shall mean mechanically driven vehicle such as Lorries etc., and shall exclude animal driven vehicles.

II. Parties to the Contract

- (a) The parties to the Contract are Vendor and the Food Corporation of India represented by the General Manager (Region) and/or any other person authorized and acting on his behalf.
- (b) The person signing the tender, or any other documents forming part of the tender, on behalf of any other person or a Firm shall be deemed to warrant that he has the authority to bind such other person or the Firm, as the case may be, in all matters pertaining to the Contract. If at any stage it is found that the person concerned had no such authority the Food Corporation of India may, without prejudice to other civil/criminal remedies, terminate the Contract and hold the signatory liable for all costs and damages.
- (c) Notice or any other action to be taken on behalf of the Food Corporation of India may be given/taken by the General Manager (Region) or any officer so authorized and acting on his behalf.

III. Constitution of Contractors

- (a) Contractors shall, in the tender, indicate whether they are a Sole Proprietary Concern, or Registered Partnership Firm, or a Private Limited Company, or a Public Limited Company. The composition of the partnership, or names of Directors of Company, as applicable, shall be indicated. The Contractor shall also nominate a person for the active management and control of

the work relating to the Contract during the tenure of the Contract. The person so nominated shall be deemed to have full authority from the Contractor in respect of the Contract and his acts shall be binding on the Contractor.

(b) If the Tenderer is a partnership firm, there shall not be any re-constitution of the partnership without the prior written consent of the Corporation till the satisfactory completion of the Contract, failing which the Contract shall be forthwith liable for termination treating it as breach of Contract by the Contractor with consequences flowing therefrom.

(c) The Contractor shall notify to the Corporation the death/resignation of any of their partners/directors immediately on the occurrence of such an event. On receipt of such notice, the Corporation shall have the right to terminate the Contract.

IV. Subletting

The Contractor shall not sublet, transfer, or assign the Contract, or any part thereof.

V. Relationship with third parties

All transactions between the Contractor and third parties shall be carried out as between two principals without reference to the Corporation in any event. The Contractor shall also undertake to make third parties fully aware of the position aforesaid.

VI. Liability for Personnel

(a) All persons employed by the vendor shall be engaged by him as own employees in all respects, and all rights and liabilities under the Indian Factories Act, or the Workmen's Compensation Act, or Employees Provident Fund Act, and other applicable enactments, in respect of all such personnel shall exclusively be that of the Contractor. The vendor shall be bound to indemnify the Corporation against all the claims whatsoever in respect of its personnel under the Workmen's Compensation Act, 1923, or any statutory modification thereof or otherwise for or in respect of any damage or compensation payable in consequence of any accident or injury sustained by any workmen or other person whether in employment of the Contractor or not.

(b) Contractor shall also comply with all Rules and Regulations/Enactments made by the state Govt./Central Govt. from time to time pertaining to the Contract including all Labour Laws.

VII. Bribe, Commission, Gift etc.

An Act of bribe, gift or advantage, given, promised or offered, by or on behalf of the Contractor, or any one of their partners/Directors/Agents or officials, or any person on his or her behalf to any officer, officials, representative or agent of the Corporation, or any person on his or their behalf, for showing any favour or forbearing to show any disfavour to any person in relation to the Contract, shall make the Contractor liable for termination of this Contract or any other Contract with the Corporation and the contractor shall be liable to reimburse the Corporation of any loss or damage resulting from such cancellation.

VIII. Period of Contract

(i)The Contract shall remain in force for a period of one year from issue of the acceptance letter or such later date as may be decided by the General Manager.

(ii)The General Manager reserves the rights to terminate the Contract at any time during its currency without assigning any reasons thereof by giving Thirty Day's Notice in writing to the Contractor at the notified address and the Contractors shall not be entitled to any compensation by reason of such termination. The action of the General Manager (Region) under this clause shall be final, conclusive and binding on the Contractor.

IX. Liability of Contractor for losses suffered by Corporation

The Contractor shall be liable for all costs, damages, registration fees, charges and expenses suffered or incurred by the Corporation due to the Vendor's negligence and unworkmanlike performance of any services under this Contract, or breach of any terms of the Contract, or failure to carry out the work under the Contract, and for all damages or losses occasioned to the Corporation, or in particular to any property or plant belonging to the Corporation, due to any act, whether negligent or otherwise, of the Vendor or his employees. The decision of the General Manager regarding such failure of the Contractor and their liability for the losses, etc. suffered by the Corporation, and the quantification of such losses, shall be final and binding on the Contractor.

X. Summary termination of the Contract

In the event of the contractors having been adjudged insolvent or going into liquidation or winding up their business or making arrangement with their creditors or failing to observe any of the provisions of this contract or any of the terms and conditions governing the contract, the General Manager shall be at Liberty to terminate the contract forthwith without prejudice to any other right or remedies under the contract and law and to get the work done for the unexpired period of the contract at the risk and cost of the contractors and to claim from the contractors any resultant loss sustained or cost incurred.

XI. Recovery of losses suffered by the Corporation

(a) The Corporation shall be at liberty to reimburse themselves for any damages, losses, charges, costs or expenses suffered or incurred by them, or any amount payable by the Contractor as Liquidated Damages as provided in Clause IX above. The total sum claimed shall be deducted from any sum then due, or which at any time thereafter may become due, to the Contractors under this, or any other, Contract with the Corporation. Should this sum also be not sufficient to cover the full amount claimed by the Corporation, the Contractor shall pay to the Corporation on demand the remaining balance of the aforesaid sum claimed.

(b) The concerned Depot Manager will place the requirement of GPS devices atleast one day in advance with the vendor and it will be the responsibility of the vendor to install the required number of GPS devices in the transport vehicles before their dispatch from the depot. In case of failure of the vendor to install the required number of GPS devices in the transport vehicles at the time of dispatch from the depot, an amount equivalent to quoted/ finalized rate for each trip (excluding GST) multiplied by shortfall in number of required devices will be charged as the penalty from the vendor.

XII. Set-off

Any sum of money due and payable to the Vendor under this Contract may be appropriated by the Corporation and set off against any claim of the Corporation for the payment of any sum of money arising out of, or under this contract or any other Contract made by the Vendor with the Corporation.

XIII. Book Examination

The Vendor shall, whenever required, produce or cause to be produced for examination by the General Manager or any other officer authorized by him in this behalf, any cost or other accounts books, account vouchers, receipts, letters, memoranda or writing, or any copy of, or extract from, any such document, and also furnish information and returns, verified in such manner as may be required, relating to the execution of this Contract. The decision of the General Manager on the question of relevancy of any document, information or return shall be final and binding on the Contractor. The Contractor shall produce the required documents, information and returns at such time and place as may be directed by the General Manager.

XIV. Volume of work

(a) If the Vendor is required to perform any service in addition to those specifically provided for in the Contract and the annexed schedule of Vendor's remuneration, the same will be paid at the rates as fixed by mutual agreement.

(b) The question whether a particular service is or is not covered by any of the services specifically described and provided for in the Contract, or is or is not auxiliary or incidental to any of such services, shall be decided by the General Manager whose decision shall be final and binding on the Vendor.

(c) The Vendor will have the right to represent in writing to the General Manager that a particular service which they are being called upon to perform is not covered by any of the services specifically provided for in the Contract, or, as the case may be, is not auxiliary or incidental to such services, provided that such representation in writing must be made within 15 days after the date of actual performance of such services. If no such representation in writing is received within the said time, the Vendor's right in this regard will be deemed to have been waived.

XV. PAYMENT

Payment will be made by the concerned Dispatching-end Area Manager of the Corporation on submission of bills, in triplicate, duly supported by both online and hard copies of VTS Reports as per the procedures and laid down terms and conditions.

XVI. RATES

All rates will be treated as firm for the period of the contract. No escalation whatsoever shall either be claimed or considered.

XVII. Law Governing the Contract & Dispute resolution:

(a) The Contract will be governed by the Laws of India for the time being in force.

(b) In case of any disputes arising out of and touching upon the contract, the same will be first referred to the Dispute/Grievance Redressal Committee constituted and functioning at the Zonal Office of the Corporation, with a view to settle the disputes. If any disputes remain thereafter, the same will be settled in the Court of Law having competent jurisdiction. However, if the Contractor is a CPSE or Govt. Department/Organization the dispute resolution mechanism as provided under Department of Public Enterprises OM No. F. No. 4(1)/2013-DPE(GM)/FTS-1835 dated 22.05.2018 will be followed.

The Arbitration Clause as provided under clause 6 of the aforesaid OM is reproduced:

"In the event of any dispute or difference relating to the interpretation and application of the provisions of commercial contract(s) between Central Public Sector Enterprises (CPSEs)/ Port Trusts inter se and also between CPSEs and Government Departments/Organizations (excluding disputes concerning Railways, Income Tax, Customs & Excise Departments), such dispute or difference shall be taken up by either party for resolution through AMRCD as mentioned in DPE OM No.4(1)/2013-DPE(GM)/FTS-1835 dated 22-05-2018".

INSTRUCTIONS TO BIDDERS FOR ONLINE BID SUBMISSION

Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>

- 1.** Possession of valid Digital Signature Certificate (DSC) and enrollment/registration of the contractors/bidders on the e-Procurement/e-tender portal is a prerequisite for e-tendering.
- 2.** Bidder should do the enrollment in the e-Procurement site using the "Click here to Enroll" option available on the home page. Portal enrollment is generally free of charge. During enrollment/registration, the bidders should provide the correct/true information including valid email_id. All the correspondence shall be made directly with the contractors/bidders through email_id provided.
- 3.** Bidder need to login to the site thro' their user ID/ password chosen during enrollment/registration.
- 4.** Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/nCode/eMudra or any Certifying Authority recognized by CCA India on e-Token/Smart Card, should be registered.
- 5.** The DSC that is registered only should be used by the bidder and should ensure safety of the same.
- 6.** Contractor/Bidder may go through the tenders published on the site and download the required tender documents/schedules for the tenders he/she is interested.
- 7.** After downloading / getting the tender document/schedules, the Bidder should go through them carefully and then submit the documents as asked, otherwise bid will be rejected.
- 8.** If there are any clarifications, this may be obtained online through the tender site, or thro' the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
- 9.** Bidder then logs in to the site through the secured log in by giving the user id/ password chosen during enrolment/registration and then by giving the password of the e-Token/Smart Card to access DSC.
- 10.** Bidder selects the tender which he/she is interested in by using the search option & then moves it to the 'my tenders' folder.
- 11.** From my tender folder, he selects the tender to view all the details indicated.
- 12.** It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the bid will be rejected.
- 13.** Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/xls/rar/zip/dwf formats. If there is more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through zip/rar and the same can be uploaded, if permitted. Bidders Bid documents may be scanned with 100 dpi with black and white option. However, of the file size is less than 1 MB the transaction uploading time will be very fast.
- 14.** If there are any clarifications, this may be obtained through the site, or during the pre-bid meeting if any. Bidder should take into account the corrigendum published from time to time before submitting the online bids.

15. The Bidders can update well in advance, the documents such as certificates, annual report details etc., under My Space option and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.

16. Bidder should submit the Tender Fee as specified in the tender in the form of RTGS/NEFT/Fund Transfer in FCI Account No.IFSC No.Account Name:..... Name of Branch:..... Scanned copy of the proof of payment i.e. UTR number/Fund transfer challan should be uploaded as part of the Proof of Payment.

17. While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.

18. No negotiation will be held with any of the bidders/tenderers who participate in this tender. Hence, tenders are requested to quote their lowest rate at the very first instance itself.

19. The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.

20. The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.

21. If the price bid format is provided in a spread sheet file like BoQ_xxxx.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Price Bid/BOQ template must not be modified/replaced by the bidder, else the bid submitted is liable to be rejected for this tender.

22. The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour.

23. After the bid submission (i.e. after Clicking "Freeze Bid Submission" in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.

24. The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.

25. All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.

26. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further, this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

27. The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.

28. The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.

29. For any queries regarding e-tendering process, the bidders are requested to contact as provided in the tender document. Parallely, for any further queries, the bidders are asked to contact over phone: or send a mail over to – cphp-nic@nic.in.

30. The bidders will have to deposit all the requisite documents as uploaded on the website in original before opening of price bid.

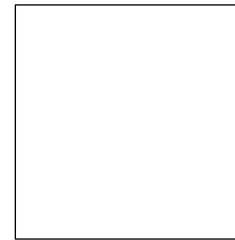
31. Tender to remain open for acceptance up to and inclusive of

32. The "Technical Bid" and "Price Bid" shall be submitted in separate cover being clearly superscribed as "Technical Bid" and "Price Bid." Both covers shall be addressed to the General Manager (Region) Food Corporation of India

NOTE : For detailed Terms & Conditions, MTF applicable may be referred.

FORWARDING LETTER

Recent photograph of tenderer
From...(full name & address of the tenderer)_____



To.
THE GENERAL MANAGER, FOOD CORPORATION OF INDIA
R.O.....

Dear Sir,

1. I submit the Sealed Tender for appointment as Vendor for PROVIDING SERVICES to FCI OF VEHICLE TRACKING SYSTEM (VTS) FOR THE VEHICLES USED BY FCI APPOINTED RTCs during road transport of foodgrains etc from_____ to _____.

2. I have thoroughly examined and understood all the terms & conditions as contained in the Tender document, invitation to tender, General Information to Tenderer and its annexure and agree to abide by them.

3. I agree to keep the offer open for acceptance upto and inclusive of _____and to the extension of the said date by a fortnight in case it is so decided by the General Manager. I/We shall be bound by communication of acceptance of the offer dispatched within the time. I/we also agree that if the date upto which the offer would remain open is declared a holiday for the Corporation the offer will remain open for acceptance till the next working day.

5. I do hereby declare that the entries made in the tender and Annexures attached therein are true and also that I/We shall be bound by the act of my/our duly constituted Attorney.

6. I hereby declare that my Firm/Company has not been blacklisted or otherwise debarred during the last five years by the Food Corporation of India, or any other Public Sector Undertaking or any Government, or any other client, for any failure to comply with the terms and conditions of any contract, or for violation of any Statute, Rule, or Administrative Instructions.(*)

OR

I hereby declare that my Firm/Company was blacklisted/debarred by_____(here give the name of the client) for a period of _____, which period has expired on _____. (Full details of the reasons for blacklisting/debarring, and the communication in this regard, should be given)(*)

(*) (strike out whatever is not applicable)

7. I hereby declare that no contract entered into by my Firm/Company with the Food Corporation of India, or any other Public Sector Undertaking or any government, or any other client, has been terminated before the expiry of the contract period at any point of time during the last five years.

8 I hereby declare that the Earnest Money Deposit and/or Security Deposit has not been forfeited or adjusted against any compensation payable, in the case of any Contract entered into by me/us with the Food Corporation of India, or any other Public Sector Undertaking, or any government during the last five years.

9. I hereby declare that I have not been convicted at any time by a Court of Law of an offence and sentenced to imprisonment for a period of three years or more.

I/We certify that all information furnished by me/us is correct and true and in the event that the information is found to be incorrect/untrue, the Food Corporation of India shall have the right to disqualify me/us without giving any notice or reason therefor or summarily terminate the contract, without prejudice to any other rights that the Corporation may have under the Contract and Law.

(Signature of tenderer)

TENDER SUBMISSION UNDERTAKING

Date: _____

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work:

Dear Sir,

1. I/We have downloaded/obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: _____ as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisations too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality/entirety.

5. In case any provisions of this tender are found violated , then your department/ organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely alongwith taking action as per other remedies available under law.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

(Technical Bid)

(INFORMATION TO BE PROVIDED BY THE TENDERER)

Master data shall be provided by the tenderer along with the copy of GST registration certificate (if available) as per following details:

1. Name & Date of Birth of the Tenderer

2. Constitution of the Tenderer (Proprietor, Partnership Firm, Private/Public Company). The name of the proprietor, or all Partners, or, the Directors of the company, as applicable, should be given.

3. Business in which the tenderer is employed together with particulars of the Head office and branches, if any, are located.

4. PAN of the Business (along with copy of PAN Card)

5. Details of Services (along with HSN code) being/to be supplied to our organization

6. Following details for supplying State (from which material/services is being or proposed to be supplied to us).

a. Nature of the Tenderer (SEZ unit/SEZ Developer/STPI Unit/Normal entity/Foreign entity).

b. Category of Tenderer (Normal registered / Registered under composition/ Unregistered / Located outside India.

c. Address.

d. State code (Code as prescribed under GST).

e. Latest Contact No.

f. Latest Fax No. (if any).

g. Latest E-mail ID

h. GSTIN allotted by the Government (along with registration certificate) (if available).

i. Effective date of registration

7. Documents to be Attached

1. Forwarding Letter
2. Tender Submission Undertaking
3. All supporting documents except tender document have to be signed, scanned, and uploaded in Technical Bid.
4. Price bid has to be uploaded at the requisite places in the e-Procurement system.
5. Attested copy of Registered Deed of Partnership/Memorandum and Articles of Association/ By-laws/ Certificate of Registration etc. as applicable.
6. Power of Attorney of person signing the tender.
7. Certificate of experience and details thereof
8. Duly audited P&L account and Balance Sheet of relevant completed years for which experience certificate has been submitted by the tenderer. ***In case of***

Partnership, only the experience of the Firm will be reckoned and for the purpose the experience of the Individual Partners will not be counted."

9. Copy of Permanent Account Number (PAN) issued by Income Tax Department.

Note:

- I. In addition to above, all the documents required under Clause No. 4, 5 & 6 of "General Information to Tenderers" shall also be uploaded.**
- II. Tender submitted online without any of the requisite documents, as per Tender terms will be liable for rejection.**

PART – B

Price Bid

FINANCIAL PROPOSAL
Covering Letter
(On Applicant's letter head)

From: (Full name and address of the Bidder) _____

To,
The General Manager (Region)
Food Corporation of India,
Regional Office _____

Dear Sir/Madam,

1. I/We submit the Price Bid for providing Vehicle Tracking Services (VTS) for Owned / Hired / Rented Vehicles used by FCI Road Transport Contractors during transportation of foodgrains by road from ____ to _____
2. I/ We have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.
3. I/ We offer to work at the rates as indicated in the schedule of price Bid, **Annexure** _____ inclusive of all applicable taxes except Service Tax.
4. I/We agree that this offer shall remain valid for a period of 90 (ninety) days from the date of opening of the Bid and that Food Corporation of India, may, at its discretion, extend this date by 30 days and such extension shall be binding on the Bidders.

Yours Faithfully

Signature of authorized Representative:

Full Name :

Designation:

Name & Address of Bidder Firm

Seal:

Date:

Place:

SCHEDULE OF PRICE BID

The below mentioned Price Bid format is provided along with this Bid document at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download this format as it is and quote their offer/rates in the permitted column and upload the same in the **Price bid**.

Description	Rate on per Trip Basis	
	Amount in words	Amount in figures
<p>Job involves providing service for Vehicle Tracking System (VTS) on Transporter Trucks as per the detailed scope of work mentioned in the Tender Document.</p> <p>Job also includes the following composite (end to end)arrangements:</p> <ul style="list-style-type: none">a. Arrangement of VTS DEVICESb. Procurement and management of SIMsc. Creation of geo fenced routes in the system if requiredd. Deployment of qualified technicians at the locationse. Arrangement with cellular network service provider to display position of trucksf. Monitoring the performance of the Trucks on a daily basisg. Software including Map for the VTS Applicationh. Return logistics of devices from unload to loading pointsi. Required Manpower		

Note:

1. The financial cost shall be based on the above Financial Proposal.
2. The rates shall be quoted in Indian Rupee only.
3. The rates will be inclusive of all taxes (except GST), fees, levies, etc. and any revision in the statutory taxes, fees, etc. will be the responsibility of the Bidder. The GST would be borne by FCI as applicable from time to time
4. In case of any discrepancy/difference in the amounts indicated in figures and words the amount in words will prevail and will be considered.
5. The quoted rates shall remain firm throughout the tenure of the contract and no revision is permissible for any reason.

Authorized Signatory
(Signature of the Authorized Person)

Seal

Date: