

तार : 'फूडकोर्प'
Gram : 'FOODCORP'
फैक्स नं. : एचएफसीआई एनडी
०६६९९९२३४९३२४९
००६९९९२३४९३९०३

भास्तीय
खाद्य
निगम



FOOD
CORPORATION
OF INDIA

मुख्यालय
नई दिल्ली
Head Quarters
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ISO 9001:2000 Certified

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No.Vig.2(1)/2022/

Dated:22.02.2022

CIRCULAR NO. 01/2022

Sub: Procedure for handling complaints received through email.

The procedure to be followed for handling complaints received through the email was issued by this division vide Circular no.03/2020 dated 15.06.2020. The guidelines issued in the above circular stands withdrawn, and henceforth the procedure stipulated in Sl. No 16 of 'procedure/ policy for handling complaint' issued by this office vide Circular No.01/2020 dated 30.01.2020 shall be followed while dealing with complaints received through email.

This issues with the approval of CVO.

22.02.2022

(Amaresh Kumar)
General Manager(Vigilance)

Distribution:

1. PS to CMD/CVO, FCI Hqrs., New Delhi.
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3. All CGMs & GMs, FCI, Headquarters, New Delhi.
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5. All GMs(Vig.)/ DGMs(Vig.)/ AGM(Vig.) posted in Zonal and Regional Offices.
6. Director, IFS, Gurugram
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