The Executive Director (Zone),
Food Corporation India,
Zonal Office,
Noida/Chennai/Mumbai/ Kolkat/Guwahati.

Sub: Handling of foodgrains at railway siding, role and responsibilities of each organizations (CRWC/CWC/SWC/FCI) to avoid contamination of foodgrains – reg.

Sir,

Please refer to the subject cited. It has been observed that at the time of loading/unloading operation at CRWC’s railhead, incidence of contamination to foodgrains due to improper handling of foodgrains, clubbed with lack of proper supervision have been reported.

As a measure, it is suggested that whenever, CRWC’s Rail siding is to be used for handling of foodgrains, the following precautions may be taken.

1. In case rake is handled at CRWC railhead, the ICCS to be present at the railhead along with the nominated depot & technical staff as per the extant guidelines.

2. At the time of loading/unloading, if ICCS, depot & technical staff notices any sort of contamination (due to fertilizers/coal/cement/toxic chemicals etc.) at railhead/ platform of CRWC, it should be brought to the notice of Terminal Manager/ Authorized Representative of Railhead immediately. The same should be cleaned/sanitized by Terminal Manager before commencement of loading/unloading.

3. If stocks are being loaded from CWC/ SWC/ depots to CRWC railhead engaged by FCI, any sort of contamination (due to fertilizers/coal/cement/toxic chemicals etc.) in the Trucks/ vehicles engaged by HTC of CWC/ SWC, it should immediately be reported to CWC/ SWC and appropriate action be taken for lodging complaint. Authorized Representative/ Terminal Manager of CRWC railhead may be made signatory in the joint report during lodging of complaint, if such contamination is noticed in the Trucks/ vehicles engaged by HTC of CWC/ SWC. Contaminated spillages if any, the same be replaced by the custodians, i.e, CWC/SWC, at their risk & cost.

4. Similarly, at the time of unloading, if ICCS, depot & technical staff notices any sort of contamination (due to fertilizers/coal/cement/toxic chemicals etc.) in the wagons, it should immediately be reported to dispatching/ loading station and appropriate action be taken for lodging complaint against the consignor staff as per procedure in vogue. Authorized Representative/ Terminal Manager of CRWC may made signatory in the report during lodging of complaint, if such contamination is noticed in the wagons. Such spillages if any, the same be kept separately & disposed off as per instruction in vogue.
5. If stocks are being despatched to CWC/ SWC/ depots from CRWC rail siding; in such cases CWC/ SWC officials/ representatives to be made present at the time of unloading at CRWC railhead in case HTC is engaged by CWC/SWC and they should be made signatory of unloading reports.

6. All roles and responsibilities as per the extant MTF in respect of HTC appointed by FCI for transportation of stocks from godown to CRWC railhead and from CRWC railhead to godown may also be made applicable for HTC appointed by CWC/SWC.

7. In case stocks are loaded/ unloaded at CRWC rail siding and kept for a temporary period in the siding, the foodgrains should be kept on proper dunnage i.e. wooden crates or poly pallets and should be properly covered and lashed with nylon ropes.

8. In case FCI detects any bag contaminated with fertilizer/toxic chemical etc. at later stage during periodical inspection in FCI stocks under the custody of CWC/SWC, against which no complaint has ever been lodged by the concerned Warehouse Manager (CWC/SWC), the losses on account of contaminated stocks would be recovered from the bills of CWC/SWC along with proportionate storage charges of the stocks.

9. The ICCS, depot & technical staff, Terminal Manager/ Authorized Representative of Railhead, CWC/ SWC representative should give qualifying remarks in the ICCS report/unloading statement about the contamination due to loading in uncleaned wagons noticed during unloading and they should also give such remarks about condition of platform/ floor of godown of CRWC railhead as fertilizer/coal/cement etc. are also being handled there or otherwise.

Yours faithfully,

(Sanjiv Kumar)
Dy. General Manager(QC)
For Executive Director(QC)

Copy to:

1. General Manager (Region), Food Corporation of India, Regional Office, Chandigarh (Punjab)/Panchkula (Haryana)/ Lucknow/Jaipur/Jammu/New Delhi/Dehradun/Shimla/Mumbai/Ahmedabad/Raipur/Bhopal/Kolkata/Patna/Bhubaneswar/Ranchi/Bangalore/Trivandrum/Chennai/Hyderabad/Guwahati/Shillong/Dimapur/Itanagar/Manipur.
2. PS to ED (QC/Vig./Movt./Stocks/Fin./S&C/IA/Sales), FCI, HQs,
3. Director, Institute of Food Security, FCI, Gurgaon (Haryana).
4. All Officers in QC Division.
5. Guard File.

(For Executive Director(QC))