CIRCULAR NO. 04/2020

Dated: 22.06.2020

Subject: Departmental Inquiry through Video Conferencing.


The recent outbreak of COVID-19 (Corona virus) in country has necessitated the adoption of measures to ensure social distancing in order to prevent the transmission of the virus.

2. Due to such restrictions and difficulties being faced in travelling by CO/PO and witnesses, IOs are not able to conduct enquiries smoothly resulting in delay in concluding the enquiries.

3. The scaling down of conventional operations within the precincts of offices/rooms is a measure in that direction. The challenges due to outbreak of COVID-19 have to be addressed while preserving the right of employees protected under the provisions of Staff Regulation and commitment to ensuring the delivery of timely justice.

4. DOPT letter dated 15th September’2017 at point no. 10 stipulates:

“The Inquiry Officer shall conduct the inquiry proceedings at a location taking into account the availability of records, station/place where the misconduct occurred as well as the convenience of the witnesses/ PO etc. Video Conferencing should be utilized to the maximum extent possible to minimize travel undertaken by the IO/PO/CO. The cadre controlling authorities will facilitate necessary arrangements for the Video Conferencing.”

5. The use of technology has also been found judicial recognition in case of State of Maharashtra Vs Praful Desai (2003) 4 SCC 6013. This Court held that the term ‘evidence’ includes electronic evidence and that video conferencing may be used to record evidence. It observed that developments in technology have opened up the
possibility of virtual courts which are similar to physical courts. The Court held:

"Advances in science and technology have now, so to say, shrunk the world. They now enable one to see and hear events, taking place far away, as they are actually taking place... Video conferencing is an advancement in science and technology which permits one to see, hear and talk with someone far away, with the same facility and ease as if he is present before you i.e. in your presence... In fact he/she is present before you on a screen. Except for touching one can see, hear and observe as if the party is in the same room. In video conferencing both parties are in presence of each other... Recording of such evidence would be as per procedure established by law."

6. Faced with the unprecedented and extraordinary outbreak of a pandemic, it is necessary that offices at all levels respond to the call of social distancing and ensure that our premises do not contribute to the spread of virus. This is not a matter of discretion but of duty.

Thus, departmental enquiries may also be conducted through Video Conferencing to expedite the departmental proceedings as well as to save money and travelling time of the officials. Every office is requested to make necessary arrangements to facilitate the video conferencing.

This issues with approval of CVO.

(Amit Bhushan)
GM (Vigilance)

Copy to:
1. PS to CMD
2. All Executive Directors
3. All GMs (Region)
4. Inquiry Officers /Presenting Officers appointed presently.
OFFICE MEMORANDUM

Subject: Procedure for empanelment of retired officers as the Inquiry Officers for conducting Departmental Inquiries- reg.

The undersigned is directed to state that the issue of utilizing the services of retired officers for conducting departmental inquiries had been under consideration of the Department. It has now been decided that panels of retired officers from the Ministries/Departments under Government of India and PSUs would be created and maintained by the respective Cadre Controlling Authorities for conducting Departmental Inquiries against the delinquent officials.

2. **Procedure for empanelment of retired officers as the Inquiry Officers**
   - Panels of retired officers not below the rank of Deputy Secretary in Central Government and equivalent officer in the State Governments/PSUs to be appointed as the Inquiry Officer for the purpose of conducting departmental inquiries would be maintained level/rank wise and place-specific by each cadre controlling authority where its offices are located.

3. **Validity of the panel**
   - The panel of the retired officers created for the purpose of appointing Inquiry Officers for conducting departmental inquiry will be valid for a period of three years. The respective Cadre Controlling Authority will ensure that a panel of retired Inquiry Officers is available with them.

4. Following are the eligibility conditions for appointment of willing retired officers as the Inquiry Officers to conduct departmental inquiries:
   - (i) Retired officers who are willing to serve as Inquiry Officer.
   - (ii) He/she should not have been penalized in a Disciplinary Proceeding case
     (no penalty in DP or prosecution in criminal case)

5. The respective Cadre Controlling Authority will immediately take necessary action for inviting applications from willing and eligible retired officers to serve as the Inquiry Officer for conducting departmental inquiry. In this regard, a format for inviting applications is annexed.
6. A three-member committee consisting of Joint Secretary level officers including CVO of the concerned Ministry/Departments/PSUs would be constituted by the respective cadre controlling authority. The other two members can be from the same Ministry/Department or from the attached or subordinate office. After receipt of willingness of the retired officers, names of the officers will be screened by the committee so constituted. The formation of panel will be a continuous and ongoing process. The DA will decide on the appointment of the IO based on willingness for a case, experience in the sector and status of residence. Committee constituted for making panels of retired officers as the Inquiry Officer has to keep in mind that applications of retired officers willing to serve as an Inquiry Officer should be scrutinized carefully to ensure that the applicant meets the eligibility criteria.

7. The number of disciplinary cases assigned to an Inquiry Officer may be restricted to 8 cases in a year, with not more than 4 cases at a time.

8. **Terms and conditions for appointment of retired officers as the Inquiry Officer.**

The designated Inquiry Officer shall require to give an undertaking as follows:-

(i) that he/she is not a witness or a complainant in the matter to be inquired into or a close relative or a known friend of the delinquent Government officer. A certificate to this effect will be obtained from the Inquiry Officer with respect to every inquiry and placed on record

(ii) shall maintain strict secrecy in relation to the documents he/she receives or information/data collected by him/her in connection with the inquiry and utilize the same only for the purpose of inquiry in the case entrusted to him/her.

9. No such documents/information or data shall be divulged to anyone during the Inquiry or after presentation of the Inquiry Report. All the records, reports etc. available with the Inquiry Officer shall be duly returned to the authority which appointed him/her as such, at the time of presentation of the Inquiry Report.

10. The Inquiry Officer shall conduct the inquiry proceedings at a location taking into account the availability of records, station/place where the misconduct occurred as well as the convenience of the witnesses/ PO etc. Video Conferencing should be utilized to the maximum extent possible to minimize travel undertaken by the IO/PO/CO. The cadre controlling authorities will facilitate necessary arrangements for the Video Conferencing.
11. The Inquiry Officer shall undertake travel for conducting inquiry (in unavoidable circumstances) with the approval of an authority as may be nominated by the concerned Ministry/Department.

12. The Inquiry Officer shall submit the inquiry report after completing the inquiry within 180 days from the date of his/her appointment as the Inquiry Officer. Extension of time beyond 180 days can be granted only by the Authority as may be prescribed.

13. The rates of honorarium and other allowances payable to the Inquiry Officer will be as under:-

<table>
<thead>
<tr>
<th>Items</th>
<th>Category</th>
<th>Time taken to complete the inquiry proceedings</th>
<th>Rate per case (in rupees)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Honorarium</td>
<td>'I'</td>
<td>Where the number of witnesses cited in the charge sheet is more than 10</td>
<td>80% of monthly basic pension drawn</td>
</tr>
<tr>
<td></td>
<td>'II'</td>
<td>Where the number of witnesses cited in the charge sheet are between 6-10</td>
<td>60% of monthly basic pension drawn</td>
</tr>
<tr>
<td></td>
<td>'III'</td>
<td>Where the number of witnesses cited in the charge sheet is less than 6</td>
<td>50% of monthly basic pension drawn</td>
</tr>
<tr>
<td>Transport Allowance</td>
<td></td>
<td>Rs. 40,000/- per case</td>
<td>Subject to the condition that the for outstation journey, the actual expenses for Air/Railway AC 1 will be reimbursed in addition. (subject to the approval of the competent authority and for outstation journey by Air journey will be performed by Air India in the cheapest of the entitled class a per their status before retirement and tickets will have to be arranged through authorized /permissible sources as per MoF's guidelines; If journey is not performed by Air India, prior approval for travelling in airlines other than Air India would be required as per the prescribed procedure; Similarly traveling by train would also be permissible/restricted as per the far of class entitled to the officer before retirement.</td>
</tr>
<tr>
<td>Secretarial Assistance</td>
<td>'I'</td>
<td>Where the number of witnesses cited in the charge sheet is more than 10</td>
<td>Rs.40,000/-</td>
</tr>
<tr>
<td></td>
<td>'II'</td>
<td>Where the number of witnesses cited in the charge sheet are between 6-10</td>
<td>Rs.30,000/-</td>
</tr>
<tr>
<td></td>
<td>'III'</td>
<td>Where the number of witnesses cited in the charge sheet is less than 6</td>
<td>Rs.20,000/-</td>
</tr>
</tbody>
</table>
50% will be paid on submission of the Inquiry Report. Remaining amount will be paid within 45 days. In case it is not possible to proceed with the matter due to stay by courts etc., the Inquiry Officer may be discharged from his/her duties and payment of honorarium and other allowances will be made on pro rata basis.

14. Before the payment is received by the Inquiry Officer, it will be his/her responsibility to ensure that:

   (a) All case records and inquiry report (two ink signed copies) properly documented and arranged is handed over to the office of Disciplinary Authority.

   (b) The report returns findings on each of the Articles of Charge which has been enquired into should specifically deal and address each of the procedural objections, if any, raised by the charged officers as per the extant rules and instructions.

   (c) There should not be any ambiguity in the inquiry report and therefore every care should be taken to ensure that all procedures for conducting departmental inquiries have been followed in accordance with the relevant rules/instructions of disciplinary and appeal Rules to which the delinquent Government officials are governed.

15. Letter regarding engaging a retired officer as the Inquiry Officer will only be issued with the approval of the Disciplinary Authority of the Ministry/Department/Office concerned.

16. A review of every empanelled Inquiry Officer will be done after receipt of 2 inquiry reports where adherence to time lines and the procedure and quality of work will be assessed by the concerned Ministry. Subsequent allocation of work may be done only after such evaluation. The services of Inquiry Officers whose performance is not upto the mark will be terminated with the approval of appointing authority.
17. Any issue arising out of this O.M. between the Inquiring Officer and the Disciplinary Authority will be decided by the Secretary, DoPT whose decision shall be final and binding on both parties.

18. These guidelines are issued for internal use of DoPT and other Cadre controlling authorities may adopt the same with suitable amendments.

(K. Srinivasan)
Under Secretary to the Govt. of India
Tel: 23092957

To

All Ministries / Departments (As per Standard List)
All State Chief Secretaries (As per Standard List)
APPLICATION FOR APPOINTMENT OF RETIRED GOVERNMENT SERVANTS AS THE INQUIRY OFFICER TO CONDUCT DEPARTMENTAL INQUIRY

Name of the officer : [Enter Name]
(In capital letters)

Date of retirement from government service : [Enter Date]

Last Post held before retirement : [Enter Last Post]

Details of the Ministry and posts held during the service : [Enter Details]

Have you ever assigned the responsibility of the Inquiry Officer : [Enter Yes/No]

If yes, the details thereof : [Enter Details]

Whether retired on attaining the age of Superannuation or voluntary retirement : [Enter Yes/No]

Whether any penalty was imposed during the service : [Enter Yes/No]

If yes, the details thereof : [Enter Details]

Name and signature
Permanent/Present Address & Contact Number

Place:
Date:

(The empanelment of retired officers for their appointment as the Inquiry Officer will be done by a Committee comprising of three Joint Secretary level officers including CVO of the concerned Ministry/Departments/PSUs)