Recent public notification regarding quality assurance in newspaper:

PUBLICATION NOTICE REGARDING QUALITY ASSURANCE PROGRAMME

DO YOU HAVE ANY QUALITY COMPLAINT REGARDING FOOD GRAINS ISSUED BY FCI TO YOUR DESIGNATED STATE-AGENCY AND YOU WANT THE SAME TO BE INVESTIGATED?

A jointly-drawn sealed samples of food-grains is handed over by FCI to designated state-agencies at the time of issue of food-grain stocks to them for distribution under Public Distribution System and other welfare schemes. Particulars like - name of FCI depot or office issuing the food-grain, year of procurement, quality category and date of issue etc. are mentioned on the sealed sample. In order to decide any quality complaint, FCI undertakes to get the sealed sample analysed by a national level food-grain testing laboratory.

Therefore, you may lodge your complaint regarding quality of food grains issued by FCI to designated state-agency of your state by sending your complaint to the Chief Vigilance Officer, FCI by post, e-mail (edv.fci@nic.in) or by fax.